

POTS Psychology Clinic – Enquiry Form



Our psychologists are keen to ensure we are the best service to assist you with the care you need in the most timely manner. Please can you share a little of your situation and how we can best assist you. We appreciate the confidential nature of your information. Please note that we typically work with those 18 years and over.

You may be eligible to use a Mental Health Care Plan or Chronic Disease Management Plan to access fee rebates, and with larger rebates available to those over the MBS SafetyNet. Our fees for individual services with members of our team with experience and knowledge of POTS are as follows: Avnee Lagad Clinical Psychologist Lead, POTS Clinic (\$390 initial/\$345 ongoing); Clinical Psychology (\$310) and Consulting Psychology appointments (\$275).

Are you seeking psychological support for yourself or your loved one? ☐ Myself ☐ Loved one

What is your name and/or the patients name?

Age of patient:

Contact number:

Email:

What suburb and State do you live in?

When are you available for appointments (days/hours)?

When is best for us to call you to discuss your care?

Do you wish to access care via telehealth or in-person?

Please tell us how we can help you:

What are your main medical and psychological concerns/diagnoses?

Have you received a diagnosis of POTS from a medical practitioner? (Please advise by whom/ when):

Which other health professionals do you see as part of your care team?

Do you have current or past concerns with eating and weight management?

Are there other things that it would be helpful for us to know about you?

How did you learn about our Clinic?

Our service is a private service:

- Do you have a referral letter and/or mental health plan? ☐ Yes ☐ No
- Do you wish to use self-managed NDIS funding? ☐ Yes ☐ No

Thank you for sharing your information, and we will aim to get back to you within a few business days. We will advise you if we feel we can be of assistance and can offer you an assessment appointment and further booking information.

Unfortunately we are unable to provide recommendations for specific health care practitioners, and encourage you to visit the Australian POTS Foundation website or speak with your GP.

Please send this form/your responses in an email to: info@headwayhealth.com.au

Thank you again for contacting our team and warmest regards, The POTS Psychology Clinic
HeadwayHealth Services - [\(02\) 9453 3027](tel:0294533027) - info@headwayhealth.com.au

If your matter is urgent and involves the safety of yourself or someone else, please contact the following services: Ambulance and Police 000; Lifeline 13 11 14; BeyondBlue 1300 224 636.